

March 6, 2017

#### NOTICE OF DATA BREACH

Dear Valued Employee:

We are contacting you about a data breach that has occurred at NSC Technologies, LLC.

# What Happened

On March 2, 2017 an on-line hacker posing as NSC's CEO emailed the company's payroll department and directed that copies of employee W-2 forms be sent to him. Believing the request to come from the CEO, the payroll department forwarded PDF copies of a number of employee IRS W-2 forms to the requestor, who was using a false email address that appeared to belong to NSC's CEO. Although this "spoofing" episode was identified for what it was literally moments after the W-2 forms were sent to the hacker, by that point the forms themselves had already been shared with him or her. At this point we have no indication that any of the information contained on the W-2 forms that the payroll department was tricked into sharing with the hacker has been misused in any way, but the potential for such misuse certainly exists.

### What Information Was Involved

This incident involved your 2016 IRS W-2 form, which includes your name, address, social security number, and 2016 income and withholding information.

## What We are Doing

We have notified appropriate federal, state, and local law enforcement agencies of this theft of employee data, as well as alerting both the Federal Trade Commission and the federal Internal Revenue Service of this data breach. We have also advised credit reporting companies Equifax, Experian, and TransUnion of this incident.

## What You Can Do

We recommend that you place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus (Equifax, Experian, and TransUnion). As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. The initial fraud alert stays on your credit report for 90 days. You can renew it after 90 days.

Equifax: Equifax.com or 1-800-525-6285 Experian: Experian.com or 1-888-397-3742 TransUnion: transunion.com or 1-800-680-7289





Request that all three credit reports be sent to you, free of charge, for your review. Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Thieves may hold stolen information to use at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, file a police report and get a copy of the police report; you may need it to clear up any fraudulent debts.

If your personal information has been misused, visit the FTC's site at <u>IdentityTheft.gov</u> to get recovery steps and to file an identity theft complaint. Your complaint will be added to the FTC's Consumer Sentinel Network, where it will be accessible to law enforcers for their investigations.

You may also want to consider contacting the major credit bureaus at the telephone numbers above to place a credit freeze on your credit file. A credit freeze means potential creditors cannot get your credit report. That makes it less likely that an identity thief can open new accounts in your name. The cost to place and lift a freeze depends on state law. Find your state Attorney General's office at <u>naag.org</u> to learn more.

You can go to <u>IdentityTheft.gov</u> about steps you can take to help protect yourself from identity theft, depending on the type of information exposed.

## For More Information

You can call 757-274-8658 for more information. If and when additional information is known that may be of assistance to you in connection with this data breach, we will provide it to you via updates to your email and postal addresses as well as posting it on the company website.

Needless to say, we are quite disappointed that this incident occurred and NSC deeply regrets any inconvenience or difficulty it may cause you. I can assure you that we are doing everything in our power to make sure that something like this does not happen again.

Sincerely,

Paul Rodriguez, CEO

